



WINNIPEG SCHOOL DIVISION

## **What to do when you have a problem at your child's school**

Problems can arise but can be solved by open discussion. Our schools are a community and everyone is part of making it a safe and welcoming environment.

If you have a problem:

- First talk to the Teacher.
- If you can't resolve the issue – talk to the Principal.
- If the issue is still not settled – talk to the Director for your child's school. The Directors are part of the Superintendents' Office and may involve other members of the Superintendents' team in the discussion.
- If these steps don't help you resolve the issue – then you should contact the Board and Community Liaison Officer who will work with you and the Board of Trustees to find a solution.

We all have the same goal in Winnipeg School Division – to see your child succeed.

Let's work together!

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